

# GDC Services Access via Blackberry Handheld Device Installation Instructions



## Version 1.2 About This Guide

GDC Services access via BlackBerry requires loading the GDC forms and the Flowfinity Client on your BlackBerry Device. The recommended option for installing and upgrading the GDC forms and the Flowfinity Client is using **Over-the-Air (OTA) installer**. If you cannot perform OTA installation or prefer to perform installation via USB connection using desktop software you will use the **Desktop Manager installer**. The Desktop Manager installer must be used when installing on the high resolution devices running OS 4.6 and 4.6.1 (such as Bold 9000 and Curve 8900). This document has a section for both OTA and Desktop Manager Installers. Prior to proceeding with the installation, please review the “Requirements” section below.

### Requirements

The GDC forms and Flowfinity Client can be installed on color screen Java-enabled Blackberry handheld devices running OS 4.6.1 or earlier (e.g. 7200, 7500, 7100, 8700, 8100, 8300, 8800, 8830, 8900, 9000). Full installation requires roughly 2.5 MB of free flash memory on the handheld. The forms are NOT supported on newer high resolution models with OS version 4.7 and higher (including Storm touch series 9500 and 9530, Curve 8520, and Tour 9630).

## OTA Installation Instructions

This is the procedure to install the GDC forms and Flowfinity client using the OTA installation.

1. Open a browser on your Blackberry and navigate to the following URL:

<https://www.mygdc.com/static/blackberry/installer.jad>

2. You will see version information for the FlowFinity software loaded on the GDC server (currently version 7.04.23), along with two buttons: Download and Cancel. Select the “Download” button to start the software download.
3. If you have a previous version of the software on your device, a dialogue box will appear asking if you want to replace the software on your device. Click “Yes” to continue.
4. The installer application will download. When it is done, a dialogue box will appear telling you the download was successful. Select “Run” to run the downloader application.
5. You will see a textbox with installation instructions. Scroll down to read these, and then select “Start Installation” to continue.

6. Another dialogue box will appear, asking for permission to connect to the GDC. Click “Allow This Connection” to continue the installation.
  
7. After a brief delay, the device will show another dialogue box with connection instructions. Read these instructions, then select “Start Installation” to continue.
  
8. Select “Allow This Connection” at the dialogue box that appears, as you did in step 6. The device will connect to the GDC server.
  
9. Select “Allow This Connection” again, and your device will connect to the FlowFinity server to retrieve your license for the software.
  
10. Scroll down the text box that appears, reading the license requirements as you do. If you accept the license, click “Accept” to continue the installation.
  
11. If you have a previous version of the software on your device, it will now be de-installed before the new software is downloaded and installed. Once the old software is de-installed, you will be prompted to reboot your device by removing and reinserting the battery. Once your device has rebooted, you will be prompted to continue the installation. Choose “Yes” to continue.

12. The new software will begin to download. This download is 2.5 MB in size, and can take anywhere from 10 to 50 minutes to download, depending on your connection speed.

13. Once the software has downloaded, you will see a text box requesting that you reboot your handheld. To do this, click “Exit” to exit the installer, then remove and replace the battery in your device. Your device will reboot.

14. Once your device reboots, you will see a dialogue box displayed asking if you want to allow the FlowFinity client to act as a server. Select “Allow This Connection” to continue the installation.

15. Under your “Applications” folder you should now have two icons: Flowfinity Client and Honeywell GDC. Use the Honeywell GDC icon to run the FlowFinity forms. Your installation is now complete.

## Desktop Manager Installation Instructions

This is the procedure to install the GDC forms and Flowfinity client using the Desktop Manager installation. You will need to directly connect your Blackberry to a PC with either a cradle or a USB cable. **Bluetooth installation is not supported.**

1. Download the installation package from the GDC website at the following URL:

[http://www.mygdc.com/static/blackberry/HoneywellGDC\\_3.00.0.28\\_5.5.35.zip](http://www.mygdc.com/static/blackberry/HoneywellGDC_3.00.0.28_5.5.35.zip)

2. Unzip this package to any directory on your PC. You will find a file named HoneywellGDC\_3.00.028\_Flowfinity\_Client\_5.5.35.alx.
3. If you have not already done so, connect the BlackBerry device to desktop using USB cable (or cradle your BlackBerry).
4. Start the BlackBerry Desktop Manager (version must be 4.0.0.2 or above) on your PC , as shown in the picture below.

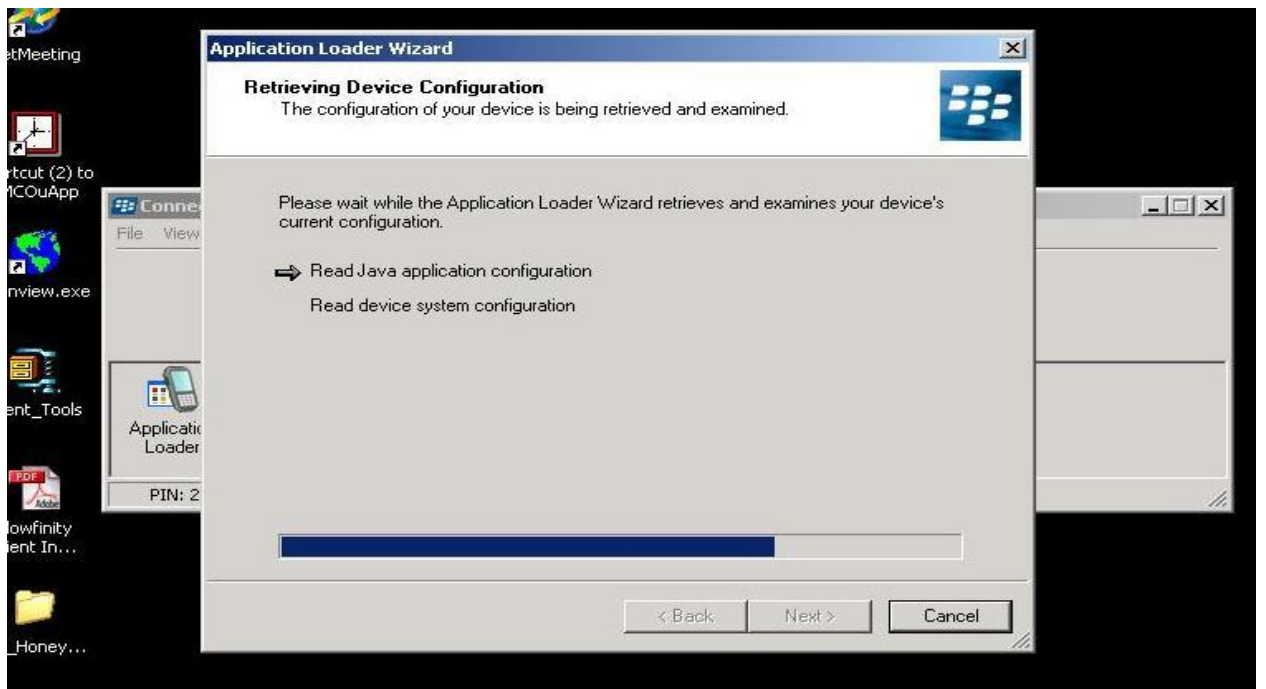


5. Launch the Application Loader option from the

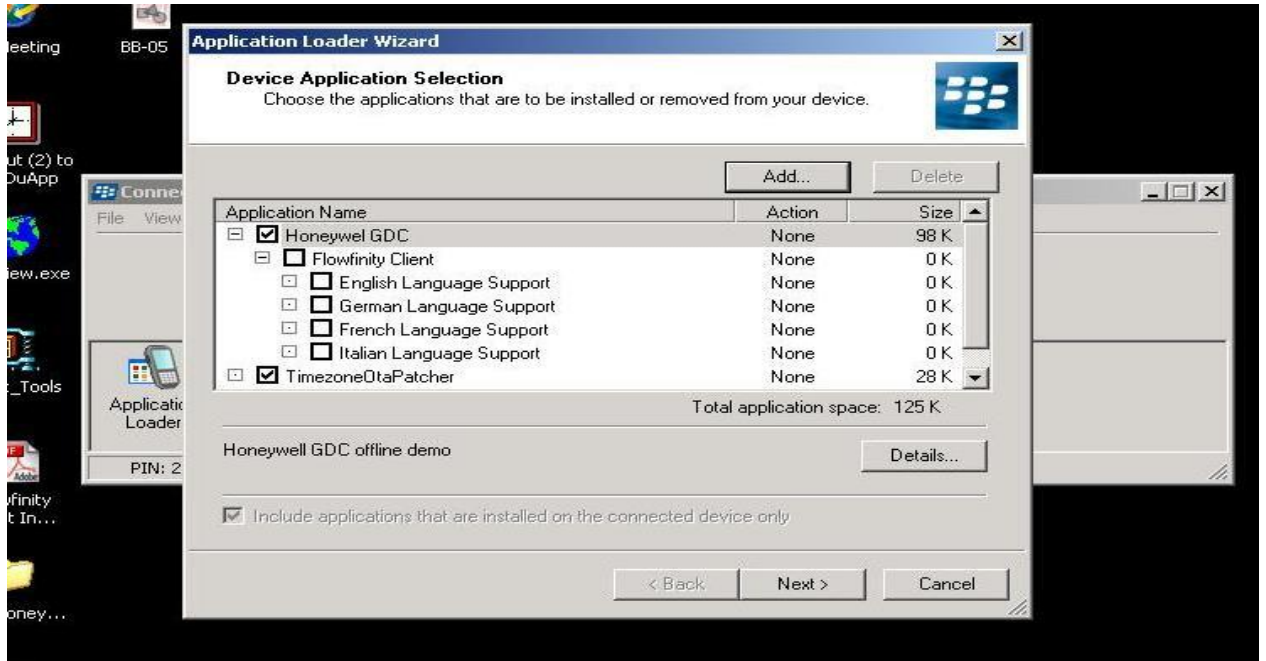
Desktop Manager. You should see something similar to the image below.



6. Click on “Next>” to start installation. You may or may not see the following screen, depending on your Java configuration.

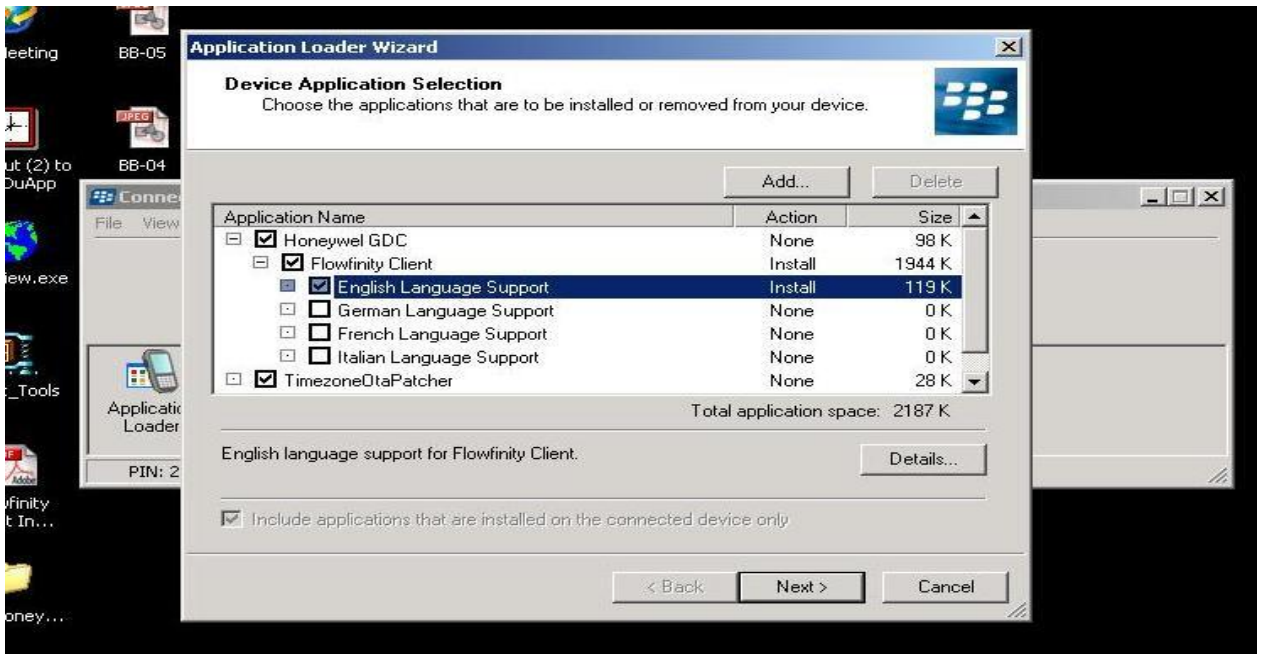


7. Click “Add” and browse to the HoneywellGDC\_3.00.028\_Flowfinity\_Client\_5.5.35.alx file from the file selection dialog from the files you unzipped.

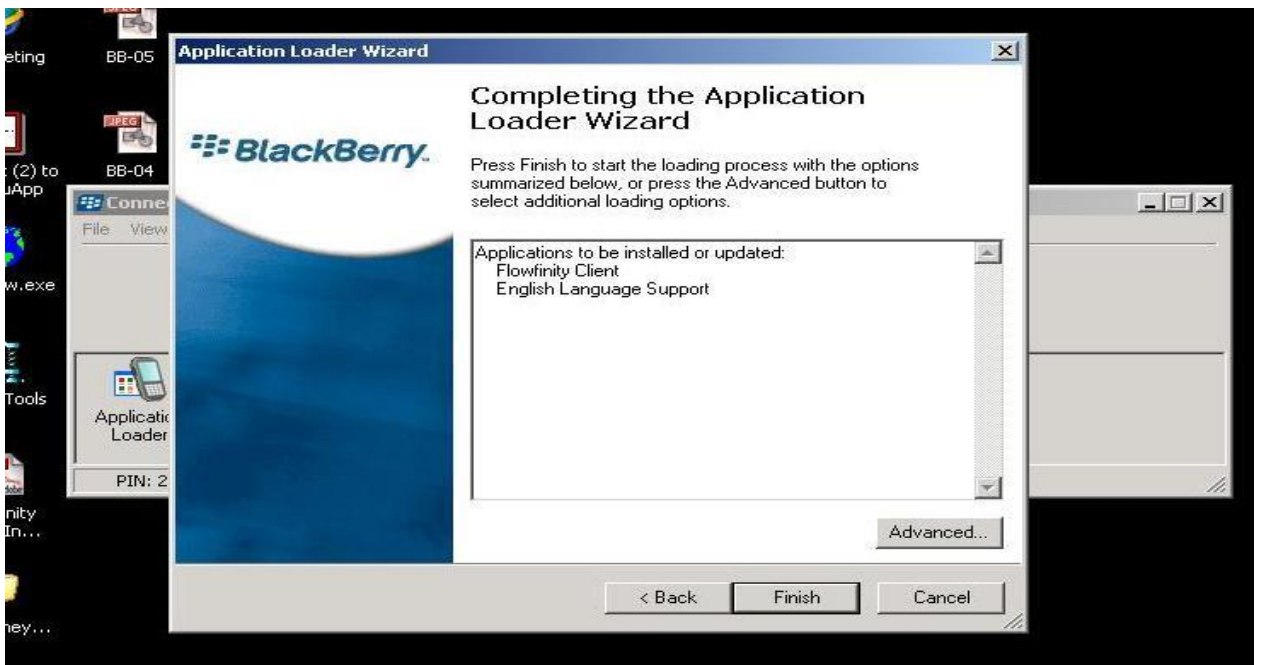


8. Your installation wizard will be updated with the new GDC Blackberry software, under the name “Flowfinity Client”. Check the box next to Flowfinity Client, and, underneath it, the box next to the language in which you would like the support files to be installed, then Click “Next” to start the installation.

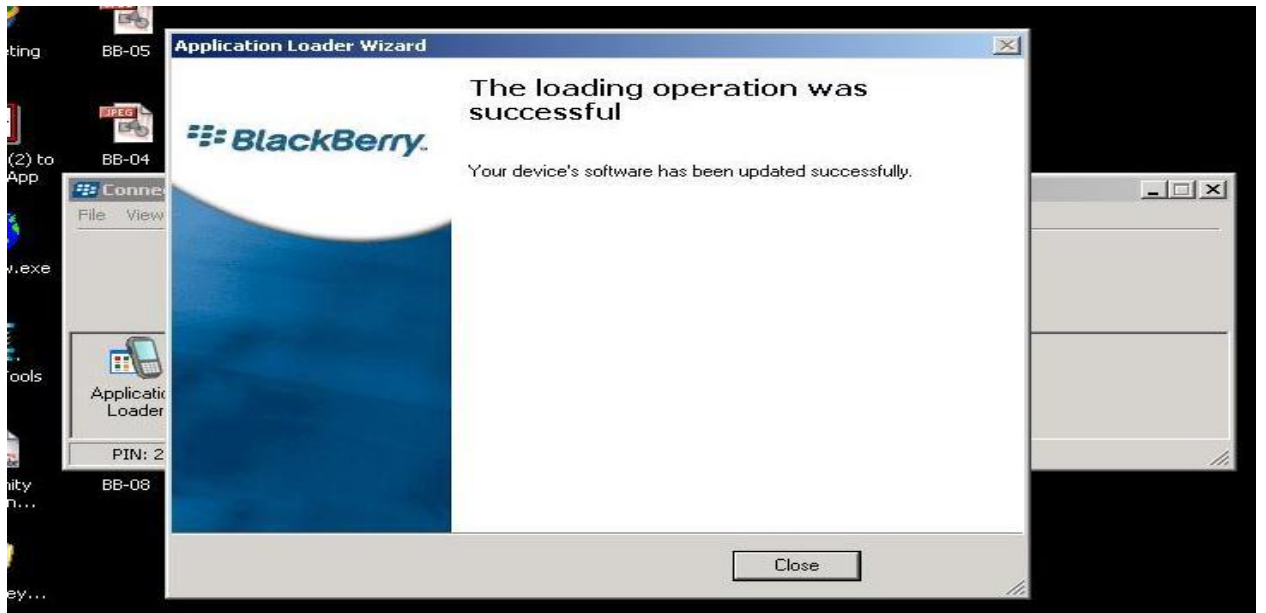




9. When the window below appears, click “Finish” to continue the installation.



10. You should see a confirmation that the Loading operation was successful. Click Close.



11. Under your “Applications” folder you should now have two icons: Flowfinity Client and Honeywell GDC. Use the Honeywell GDC icon to run the Flowfinity forms. Your installation is now complete.